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SDHS Offers Refunds to City of San Diego Residents

Some residents may have paid fees above the intended amount

San Diego – San Diego Humane Society is offering a refund to residents in the City of San Diego who received certain services between July 1, 2018 and Nov. 19, 2019.

During a recent review of San Diego Humane Society records, it was identified that some residents in the City of San Diego paid fees for services that were above the amount that the City of San Diego adopted for animal services on July 1, 2018. Guests who paid the higher fee will be notified and offered a refund.

Many City of San Diego residents also paid less than the adopted fee for their services as San Diego Humane Society frequently offers promotions, discounts and waives fees altogether. These programs are designed to increase access to adoptable animals and ensure every animal can be adopted into a new home. Residents who paid less because of one of those programs will not be contacted. Last year, San Diego Humane Society cared for 50,000 animals and remained at zero euthanasia of healthy and treatable animals.

About San Diego Humane Society

San Diego Humane Society's scope of social responsibility goes beyond adopting animals. We offer programs that strengthen the human-animal bond, prevent cruelty and neglect, provide medical care, educate the community and serve as a safety net for all pet families. Serving San Diego County since 1880, San Diego Humane Society has campuses located in Escondido, Oceanside and San Diego. For more information; please visit sdhumane.org.

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